

# Personal Line of Credit Truth-in-Lending Disclosures

1033 NE 6th Avenue  
Portland, OR 97232  
503.232.8070 800.444.8115  
Fax: 503.963.6655  
www.consolidatedccu.com



These Account Disclosures for your Line of Credit Account are part of and integrated with your Consumer Loan Agreement with Consolidated Community Credit Union.

**What to Do if You Find a Mistake on Your Statement:** If you think there is an error on your statement, write to us at:

Consolidated Community Credit Union  
1033 NE 6th Avenue  
Portland, OR 97232

INTEREST RATES & INTEREST CHARGES	
<b>APR for Line of Credit Advances</b>	<b>11.95 %</b>
<b>Paying Interest</b>	Interest will accrue on each line of credit advance beginning on the date of the advance.
<b>Penalty APR</b>	<p><b>18.00%</b> This APR may be applied when:</p> <ul style="list-style-type: none"> <li>You fail to comply with obligations under the security agreement</li> <li>The Credit Union's security is not perfected.</li> </ul> <p>If your APR is increased for any of these reasons, the Penalty APR will apply until your Line of Credit account is paid in full.</p>
FEES	
<b>Account Opening Fees</b>	
• <b>Application Fees</b>	\$10
<b>Penalty Fees</b>	
• <b>Late Payment Fee</b>	20% of the past due interest or \$25, whichever is greater
• <b>Returned Payment Fee</b>	\$15
OTHER FEATURES	
<b>Payment Protection</b>	If you elect to obtain the optional loan protection coverage and pay the monthly protection fees, we will cancel your payments and outstanding balance if you die, become disabled or become involuntarily unemployed.

In your letter, give us the following information:

- **Account information:** Your Name and account number.
- **Dollar amount:** The dollar amount of the suspected error.
- **Description of problem:** If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.
- At least three business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential error in writing. You may call us, but if you do, we are not required to investigate any potential errors, and you may have to pay the amount in question.

**What Will Happen After We Receive Your Letter:** When we receive your letter, we must do two things:

1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
2. Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

- We cannot try to collect the amount in question or report you as delinquent on that amount.
- The charge in question may remain on your statement and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- **If we made a mistake:** You will not have to pay the amount in question or any interest or other fees related to that amount.
- **If we do not believe there was a mistake:** You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us. If we do not follow all of the rules above, you do not have to pay the first \$50 of the amount you question, even if your bill is correct.

**How We Will Calculate Your Balance:** We use a method called "daily balance" method.

**Billing Rights:** Information on your rights to dispute transactions and how to exercise those rights is provided.

We reserve the right to amend the Consumer Loan Agreement as permitted by law. The above rates and fees are effective as of November 1, 2016.

**Your Line of Credit Billing Rights:** Keep this document for future use. This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act.